



JOB DESCRIPTION

NETWORK ENGINEER

JOB PURPOSE

The primary function of the Network Engineer is to design, implement and maintain the network infrastructure. This will include break/fix actions as well as implementing business as usual infrastructure improvements, in-line with capacity management and security management policies.

ROLES & RESPONSIBILITIES

Primary Activities

- Responsible for designing, implementing and managing network equipment in-line with published standards.
- Ensure that the network infrastructure policies are implemented and policed.
- Ensures all data collected on the performance of the network is processed and analysed for further action.
- Ensuring that network infrastructure is secure and scaled in line with business policy
- Ensuring the timely resolution or escalation of issues detected by the Monitoring systems within published SLA's.
- Conducts performance monitoring of internal networks.
- Performs all assigned tasks in a professional manner to completion and to schedule.
- Follows all published business standards including but not limited to Best Practices.
- Responds and resolves all problems within SLA.

Secondary Activities

- As with all employees, you may be called upon to do jobs that fall outside your job description that you can reasonably be expected to perform.
- You must be flexible to work outside core hours where necessary
- Good housekeeping and documentation

Essential Skills

- 3+ years of networking experience and/or University degree in Computer Sciences, MIS or other telecommunications disciplines. Experience in large

Local and Wide Area Networks with specific expertise in IP Routing and Switching

- Team player, strong communication and written skills.
- Experience in the creation of technical documentation
- Excellent written and verbal communication skills and the ability to communicate effectively at all levels of the business.
- Knowledge of IP network service support operations and change methodologies.
- Experience of working in a dynamic environment and producing quality work to demanding timescales.
- Understanding of IP network environments.
- Relevant industry qualifications (CCNP or CCIE desirable) or equivalent knowledge base.
- Ability to communicate at all levels of the business

ACKNOWLEDGMENT

I (PRINT NAME)_____ understand the above Job Description and agree to comply with the requirements stated above. I understand that I will be held fully responsible for my actions when I do not comply with the agreed Job Description.

Non –Compliance to the agreed job description will result in disciplinary action being taken against you.

Employee acceptance signature:

Signed _____ Print Name _____ Date _____

Authorizing Director's signature:

I have ensured that the above person is aware of their responsibilities as detailed in the Job Description above. I will also take appropriate action in the event of a breach of these policies and refer them to my reporting line manager.

Signed _____ Print Name _____ Date _____